



Your School, Your Voice

Parent Satisfaction Survey Results

2017 - 2018



Charles M Schenck (CMS) Community School

Parent Satisfaction Survey Response Rates Charles M Schenck (CMS) Community School

2016		2017		2018	
School Response Rate	District Response Rate	School Response Rate	District Response Rate	School Response Rate	District Response Rate
62.59%	54.66%	88.72%	48.94%	81.78%	42.38%

Parents Satisfaction Survey - Summary by Category

The following is a summary of the overall data by category of Charles M Schenck (CMS) Community School's parent School Satisfaction Surveys. The parent survey was scored on a 5 point scale.

	2016			2017			2018			School 17 to 18 Change	District 17 to 18 Change
	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp		
Overall	169	85.06%	79.51%	221	83.47%	81.07%	202	86.26%	82.12%	2.8%	1.1%
General	168	79.04%	78.53%	215	80.61%	79.60%	201	83.25%	80.64%	2.6%	1.0%
Involvement Opportunities	169	86.57%	79.03%	221	81.64%	80.71%	200	84.76%	81.59%	3.1%	0.9%
Communication	169	81.58%	73.00%	219	78.17%	75.31%	202	82.77%	77.36%	4.6%	2.1%
Academics	168	88.58%	84.42%	218	88.68%	85.18%	201	91.06%	85.98%	2.4%	0.8%
School Environment	169	86.67%	83.76%	219	87.77%	85.01%	202	88.79%	85.31%	1.0%	0.3%



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Category	2016			2017			2018			School 17 to 18 Change	District 17 to 18 Change
	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp		
General											
I would recommend this school to others.	168	81.0%	82.3%	215	84.7%	83.1%	201	85.1%	84.2%	0%	1%
Overall, how satisfied are you with your child's school?	166	77.1%	74.7%	213	76.5%	76.0%	193	81.3%	77.1%	5%	1%
Involvement Opportunities											
How satisfied are you with opportunities to connect you to other parents at your child's school.	168	77.4%	68.5%	216	69.9%	71.7%	200	74.5%	73.7%	5%	2%
How satisfied are you with resources (verbal, printed materials, or online) on ways you can support your child's learning at home.	166	90.4%	81.9%	218	82.6%	83.4%	200	85.0%	84.1%	2%	1%
How satisfied are you with updates about your child's school.	167	87.4%	87.1%	214	85.0%	88.2%	200	86.5%	89.1%	1%	1%
How satisfied are you with parent workshops, trainings, or classes provided at your child's school.	169	84.0%	65.3%	217	78.3%	67.5%	199	82.4%	67.3%	4%	0%
How satisfied are you with parent-teacher conferences that provide information that is clear, usable, and linked to my child's learning.	167	91.0%	86.8%	218	89.0%	87.7%	199	90.5%	88.4%	1%	1%
How satisfied are you with information about how you can be involved at your child's school.	167	87.4%	82.1%	216	80.6%	83.3%	196	87.2%	84.6%	7%	1%
How satisfied are you with opportunities to talk to the school about how you and the school can help your child succeed.	165	88.5%	81.5%	221	86.0%	83.2%	197	87.3%	83.9%	1%	1%
Communication											
How well does your child's school reduce barriers to parents participating in the school by providing services such as child care, translation and interpretation, convenient meeting times, locations accessible to parents, etc.	165	84.8%	66.6%	217	69.6%	69.5%	198	78.3%	72.3%	9%	3%



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Communication											
How well does your child's school make parents feel welcome.	168	83.3%	82.2%	218	85.3%	83.7%	200	87.0%	85.2%	2%	1%
How well does your child's school communicate respectfully with people from diverse culture/language background.	168	85.1%	76.0%	219	84.0%	78.4%	199	86.9%	80.4%	3%	2%
How well does your child's school develop two-way channels for communications from home to school and from school to home.	169	85.2%	77.0%	218	78.4%	79.3%	199	82.9%	81.1%	4%	2%
How well does your child's school encourage the community to be involved with the school in a variety of ways.	167	79.6%	73.1%	214	78.0%	75.4%	199	81.9%	77.3%	4%	2%
How well does your child's school ask for your input about important school decisions.	167	71.9%	59.5%	218	66.5%	62.5%	200	74.5%	64.8%	8%	2%
How well does your child's school value the diversity of children's backgrounds.	169	82.8%	75.7%	217	80.6%	78.3%	201	85.1%	80.5%	4%	2%
How well does your child's school provide a helpful person who will respond to my concerns.	169	79.3%	74.2%	211	82.5%	76.5%	201	86.1%	78.6%	4%	2%
How well does your child's school offer a variety of opportunities for parents to volunteer at the school.	167	82.0%	72.8%	215	78.6%	74.0%	202	82.2%	75.9%	4%	2%
Academics											
How satisfied are you with your child's school's ability to provide academic support needed to meet your child's needs.	166	90.4%	87.0%	218	89.4%	87.8%	199	91.5%	88.3%	2%	1%
How satisfied are you with your child's school's ability to use appropriate resources, such as technology, to motivate student learning.	168	91.1%	88.9%	217	89.9%	90.1%	199	93.0%	90.9%	3%	1%
How satisfied are you with your child's school's ability to provide information about before or after-school activities, tutoring, or other school programs that can support your child.	167	90.4%	82.8%	215	88.8%	82.7%	197	93.4%	84.2%	5%	2%



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Academics											
How satisfied are you with your child's school's ability to incorporate your child's goals, strengths, and talents in his/her learning.	165	87.3%	82.7%	212	88.7%	83.5%	201	90.0%	84.2%	1%	1%
School leadership emphasizes high academic expectations for all students.	166	83.7%	80.7%	216	86.6%	81.7%	200	87.5%	82.2%	1%	0%
School Environment											
The school creates an environment that emphasizes the importance of positive relationships between school and home.	167	85.0%	80.0%	210	84.8%	81.7%	199	86.9%	82.4%	2%	1%
The front office staff is friendly and welcoming.	168	79.8%	84.0%	218	83.0%	86.2%	201	83.6%	86.8%	1%	1%
I have confidence in the people at my child's school	168	85.1%	83.6%	215	86.0%	84.7%	202	88.6%	85.3%	3%	1%
The school creates a school environment that helps children learn.	166	89.2%	86.3%	214	90.2%	87.2%	200	90.5%	87.6%	0%	0%
My child's school is a safe place to learn.	167	86.8%	87.1%	213	92.0%	88.6%	201	92.0%	87.6%	0%	-1%
My child is challenged by the work s/he is given.	167	87.4%	81.1%	215	86.0%	81.6%	200	88.0%	81.3%	2%	0%
The teachers care about his/her success.	169	88.8%	87.1%	217	92.2%	88.3%	202	90.6%	89.0%	-2%	1%
My child's school motivates my child to work hard.	168	86.9%	81.4%	219	90.4%	82.4%	201	90.0%	83.1%	0%	1%
My child's school prepares him/her for the next academic year.	151	88.7%	84.7%	191	89.0%	85.9%	178	88.8%	86.5%	0%	1%



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School Environment											
My child's school prepares him/her for college and career.	114	90.4%	80.9%	115	80.9%	82.2%	98	88.8%	81.5%	8%	-1%